## Tomáš Horváth RECOMMENDER SYSTEMS

Tutorial at the conference

### Znalosti 2012

October 14-16, 2012, Mikulov, Czech Republic

Institute of Computer Science, Faculty od Science Pavol Jozef Šafárik University in Košice, Slovak Republic



Information Systems and Machine Learning Lab University of Hildesheim, Germany



- Introduction
- Basic concepts
- Knowledge-based techniques
- Content-based techniques
- Collaborative-filtering
- Matrix factorization
- Issues worth to mention
- The MyMedialite library
- Summary
  - ... and, if still alive,
- Questions & Answers



## Introduction







## Why do we need RS?



#### A company wants to

- sell more (diverse) items
- increase users' satisfaction and fidelity
- better understand users' needs



### A company wants to

- sell more (diverse) items
- increase users' satisfaction and fidelity
- better understand users' needs

### A **user** would like to

- find some (or all, in case of critical domains such as medicine) good items with a relatively small effort
- express herself by providing ratings or opinions
- help others by contribute with information to the community



## The Big Bang

# NETFLIX

- Contest begun on October 2, 2006
  - 100M ratings (1-5 stars) from 480K users on 18K movies
  - decrease RMSE of Cinematch (0.9525) at least with 10% ( $\leq 0.8572$ )
- Grand Prize \$1.000.000, Annual Progress Prizes \$50.000

| Rank  | Team Name                           | Best Test Score | % Improvement | Best Submit Time    |  |  |  |
|---|-------------------------------------|-----------------|---------------|---------------------|--|--|--|
| Grand Prize - RMSE = 0.8567 - Winning Team: BellKor's Pragmatic Chaos   |                                     |                 |               |                     |  |  |  |
| 1   | BellKor's Pragmatic Chaos           | 0.8567          | 10.06         | 2009-07-26 18:18:28 |  |  |  |
| 2   | The Ensemble                        | 0.8567          | 10.06         | 2009-07-26 18:38:22 |  |  |  |
| 3   | Grand Prize Team                    | 0.8582          | 9.90          | 2009-07-10 21:24:40 |  |  |  |
| 4   | Opera Solutions and Vandelay United | 0.8588          | 9.84          | 2009-07-10 01:12:31 |  |  |  |
| 5   | Vandelay Industries !               | 0.8591          | 9.81          | 2009-07-10 00:32:20 |  |  |  |
| 6   | PragmaticTheory                     | 0.8594          | 9.77          | 2009-06-24 12:06:56 |  |  |  |
| 7   | BellKor in BigChaos                 | 0.8601          | 9.70          | 2009-05-13 08:14:09 |  |  |  |
| 8   | Dace                                | 0.8612          | 9.59          | 2009-07-24 17:18:43 |  |  |  |
| 9   | Feeds2                              | 0.8622          | 9.48          | 2009-07-12 13:11:51 |  |  |  |
| 10  | BigChaos                            | 0.8623          | 9.47          | 2009-04-07 12:33:59 |  |  |  |
| 11  | Opera Solutions                     | 0.8623          | 9.47          | 2009-07-24 00:34:07 |  |  |  |
| 12  | BellKor                             | 0.8624          | 9.46          | 2009-07-26 17:19:11 |  |  |  |
| Progress Prize 2008 - RMSE = 0.8627 - Winning Team: BellKor in BigChaos |                                     |                 |               |                     |  |  |  |



Tutorial on Recommender Systems

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## Netflix and Movielens data (1/2)

#### Netflix

|       |      |       |      | mc [tomi@to  |
|-------|------|-------|------|--------------|
| File  | Edit | Tabs  | Help |              |
| File: | trai | n.txt |      | Line 1 Col 0 |
| 1     | 30   |       | 3    | 2004-09-15   |
| 1     | 15   | 7     |      | 2004-09-15   |
|       | 17   | 3     |      | 2004-09-15   |
| 1     | 17   | 5     |      | 2004-10-10   |
| 1     | 19   | 1     |      | 2004-11-24   |
| 1     | 19   | 7     |      | 2004-09-22   |
|       | 24   | 1     |      | 2005-11-25   |
| 1     | 29   | 5     |      | 2004-09-27   |
| 1     | 29   | 9     |      | 2005-04-20   |
|       | 32   | 9     |      | 2004-09-15   |
| 1     | 36   | 1     |      | 2005-05-15   |
| 1     | 44   | 5     |      | 2004-10-16   |
|       | 45   | 7     |      | 2004-09-15   |
| 1     | 46   | 8     |      | 2005-11-25   |
| 1     | 49   | 4     |      | 2004-11-17   |
|       | 52   | 8     |      | 2005-10-26   |
| 1     | 56   | 4     |      | 2004-09-27   |
| 1     | 58   | 0     |      | 2005-01-20   |
|       | 70   | 5     |      | 2004-03-09   |
| 1     | 70   | 6     |      | 2005-10-26   |
| 1     | 72   | 3     |      | 2004-03-28   |
| 1     | 78   | 8     |      | 2004-09-27   |
|       | 87   | 2     |      | 2004-10-14   |
|       | 88   | 6     |      | 2005-11-25   |

### Movielens (100K, 1M)

| File  | Edit   | Tabs    | Help    |
|-------|--------|---------|---------|
| File: | rati   | ngs.da  | at      |
| 1::11 | .93::5 | ::9783  | 300760  |
| 1::66 | 1::3:  | :97830  | 02109   |
| 1::91 | 4::3:  | :97830  | 01968   |
| 1::34 | 08::4  | ::978   | 300275  |
| 1::2  | 55::5  | ::9788  | 324291  |
| 1::11 | 97::3  | ::978:  | 302268  |
| 1::12 | 87::5  | ::9783  | 302039  |
| 1::28 | 104::5 | ::9/8:  | 300/19  |
| 1::59 | 4::4:  | :97830  | 92268   |
| 1::91 | 9::4:  | :97830  | 91368   |
| 1::59 | 15::5: | :9/884  | 24268   |
| 1::93 | 8::4:  | :9/830  | 11/52   |
| 1::23 | 198::4 | ::978.  | 302281  |
| 1::29 | 118::4 | ::978:  | 302124  |
| 1::10 | 135::5 | ::9/8:  | 501/55  |
| 1::2/ | 91::4  | ::978   | 302188  |
| 1::20 | 18/::3 | ::9788  | 524208  |
| 1::20 | 118::4 | ::9/8.  | 501717  |
| 1::31 | 074    | ::978:  | 202020  |
| 1::2/ | 97::4  |         | 002039  |
| 1::23 | 21:3   |         | 0750    |
| 112   | 0::3:  | . 97830 |         |
| 1     | 70:10  |         | 0000000 |



## Netflix and Movielens data (2/2)







### Information Retrieval

- unstructured data, various topics (IR) vs. repositories focused on a single topic (RS)
- relevant content for the query (IR) vs. relevant content for the user (RS)



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### Data mining & Machine Learning

• hardly measurable, subjective evaluation criteria (RS) besides some classic, objective evaluation measures (ML)



### Information Retrieval

- unstructured data, various topics (IR) vs. repositories focused on a single topic (RS)
- relevant content for the query (IR) vs. relevant content for the user (RS)

### Data mining & Machine Learning

• hardly measurable, subjective evaluation criteria (RS) besides some classic, objective evaluation measures (ML)

### Human-Computer Interaction

- RS should convince the user to try the recommended items
- clear, transparent and trustworthy system logic
- provide details about recommended items and opportunity to refine recommendations



- ACM Recommender Systems (**RecSys**)
- User Modeling, Adaptation, and Personalization  $(\mathbf{UMAP})$
- International World Wide Web Conference  $({\bf WWW})$
- ACM International Conference on Web Search and Data mining (**WSDM**)
- International Conference on Research and Development in Information Retrieval (**SIGIR**)
- ACM Conference on Information and Knowledge Management (CIKM)

• . . .







## Textbook (2009)

CONTRIBUTIONS TO MANAGEMENT SCIENCE Andreas W. Neumann

### Recommender Systems for Information Providers

Designing Customer Centric Paths to Information

1st Edition



Physica-Verlag A Springer Company



Tutorial on Recommender Systems

Introduction

## Textbook (2010)





Tutorial on Recommender Systems

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FRANCESCO RICCI LIOR ROKACH BRACHA SHAPIRA PAUL B. KANTOR *EDITORS* 

### RECOMMENDER Systems Handbook





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Introduction

## Basic concepts



### Users, Items and their characteristics



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Basic concepts

### Users

- set of users  ${\cal U}$
- user attributes  $\mathcal{A}^{user} \subset \mathbb{R}^k$ 
  - age, income, marital status, education, profession, nationality, ...
  - preferred sport, hobbies, favourite movies, ...
- user characteristics  $\chi^{user} : \mathcal{U} \to \mathcal{A}^{user}$ 
  - *sensitive* information, hard to obtain



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- user characteristics  $\chi^{user} : \mathcal{U} \to \mathcal{A}^{user}$ 
  - *sensitive* information, hard to obtain

### Items

- set of items  $\mathcal{I}$
- item attributes  $\mathcal{A}^{item} \subset \mathbb{R}^l$ 
  - movies: title, genre, year, director, actors, budget, nominations, ...
- item characteristics  $\chi^{item} : \mathcal{I} \to \mathcal{A}^{item}$ 
  - quite *costly* to obtain





## User feedback

 $\phi:\mathcal{D}\to\mathcal{F}$ 

• feedback values  $\mathcal{F} \subset \mathbb{R}$  observed on  $\mathcal{D} \subset \mathcal{U} \times \mathcal{I}$ 



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### Implicit feedback

- information obtained about users by watching their natural *interaction with the system* 
  - view, listen, scroll, bookmark, save, purchase, link, copy&paste, ...
- no burden on the user



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### Explicit feedback

- *rating* items on a rating scale (Likert's scale)
- *scoring* items
- ranking a collection of items
- *pairwise ranking* of two presented items
- *provide* a list of preferred items



## The recommendation task

Given

- $\mathcal{U}, \mathcal{I} \text{ and } \phi$
- $\chi^{user}, \chi^{item}$
- some background knowledge  $\kappa$



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To learn

- model  $\hat{\phi} : \mathcal{U} \times \mathcal{I} \to \mathbb{R}$  such that  $acc(\hat{\phi}, \phi, \mathcal{T})$  is maximal
  - a set of "unseen" (or future) user-item pairs  $\mathcal{T} \subseteq (\mathcal{U} \times \mathcal{I}) \setminus \mathcal{D}$
  - acc is the accuracy of  $\hat{\phi}$  w.r.t.  $\phi$  measured on  $\mathcal{T}$



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It looks as a simple prediction task, **however** 



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- usually,  $\mathcal{F} = \{1\}$  in case of implicit feedback





## Two distinguished tasks

### Rating prediction from explicit feedback

• How would Steve rate the movie Titanic more likely?

|       | Titanic | Pulp Fiction | Iron Man | Forrest Gump | The Mummy |
|-------|---------|--------------|----------|--------------|-----------|
| Joe   | 1       | 4            | 5        |              | 3         |
| Ann   | 5       | 1            |          | 5            | 2         |
| Mary  | 4       | 1            | 2        | 5            |           |
| Steve | ?       | 3            | 4        |              | 4         |

•  $\hat{\phi}(u,i)$  – predicted rating of the user u for an item i



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•  $\hat{\phi}(u,i)$  – predicted rating of the user u for an item i

### Item recommendation from implicit feedback

• Which movie(s) would does Steve see/buy more likely?

|       | Titanic | Pulp Fiction | Iron Man | Forrest Gump | The Mummy |
|-------|---------|--------------|----------|--------------|-----------|
| Joe   | 1       | 1            | 1        |              | 1         |
| Ann   | 1       | 1            |          | 1            | 1         |
| Mary  | 1       | 1            | 1        | 1            |           |
| Steve | ?       | 1            | 1        | ?            | 1         |

•  $\hat{\phi}(u, i)$  – predicted likelihood of a "positive" implicit feedback (ranking score) of the user u for an item i



## Types of RS



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Basic concepts

### Knowledge-based

- recommendations are based on knowledge about users' needs and preferences
  - $\chi^{item}, \kappa, \chi^{user}$


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#### Content-based

- learn user's interests based on the features of items previously rated by the user, using supervised machine learning techniques
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### Collaborative-filtering

- recognize similarities between users according to their feedbacks and recommend objects preferred by the like-minded users
  - $\phi$  (also  $\chi^{item}$  and/or  $\chi^{user}$  can be utilized)



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## Hybrid



# Knowledge-based techniques



# Knowledge



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Knowledge-based techniques

#### user requirements

- value ranges
  - "the maximal accepted price should be lower than 8K EUR"
- functionality
  - "the car should be safe and suited for a family"



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## dependencies

- between user requirements and product properties
  - "a family car should have big trunk size"
- between different user requirements
  - "if a safe family car is required the maximal accepted price must be higher than 2000 EUR"



### possible user requirements $V_{user}$

- max-price  $(0, \ldots, 10K)$ , usage (family, ...), safety (small, medium, big) possible item characteristics  $V_{item}$
- price  $(0, \ldots, 100 \text{K})$ , doors (3, 4, 5), terrain (yes, no), airbags  $(1, \ldots, 12)$ compatibility constraints  $\kappa_C$ 
  - allowed instantiations of user prov
    - allowed instantiations of user properties
      - safety = big  $\rightarrow$  max-price  $\geq 2000$

#### filter conditions $\kappa_F$

- item-specific selection criteriae
  - safety = big  $\rightarrow$  airbags > 4

## item characteristics $\chi^{item}$

- "item constraints"
  - (id=1 ∧ price=4K ∧ doors=3 ∧ terrain=no ∧ airbags=2) ∨ ...
     ... ∨ (id=100 ∧ price=6K ∧ doors=5 ∧ terrain=no ∧ airbags=6)



identifying products matching user's requirements REQ

- can be viewed as a kind of  $\chi^{user}$
- REQ = max-price=7000  $\land$  usage=family  $\land$  safety=big



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#### Constraint-based

- $RES = CSP(V_{user} \cup V_{item}, D, \kappa_C \cup \kappa_F \cup \chi^{item} \cup REQ)$ 
  - a set D of finite domains for  $V_{user}$  and  $V_{item}$
  - RES = {max-price=7000, usage=family, safety=big, id=100, price=6K, doors=5, terrain=no, airbags=6)}



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#### **Conjunctive queries**

•  $\sigma_{[airbags \ge 4 \land price \le 8000]}(\chi^{item})$ 



identifying products matching user's requirements REQ

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#### Conjunctive queries

•  $\sigma_{[airbags \ge 4 \land price \le 8000]}(\chi^{item})$ 

#### Case-based

- $similarity(i, REQ) = \sum_{r \in REQ} w_r \cdot sim(i, r) / \sum_{r \in REQ} w_r$ 
  - weight  $w_r$  for requirements r
  - similarity sim(i, r) of items  $i \in \chi^{item}$  to requirements  $r \in REQ$ 
    - different types of sim(i, r)
    - user might maximize (e.g. safety) or minimize (e.g. price)





## Interaction – default requirement values

 ${\bf static}$  defaults for each user property

• default(usage)=family



## Interaction – default requirement values

static defaults for each user property

• default(usage)=family

dependent defaults on combinations of user requirements

• default(usage=family, max-price=6000)



## Interaction – default requirement values

static defaults for each user property

• default(usage)=family

dependent defaults on combinations of user requirements

• default(usage=family, max-price=6000)

 $\mathbf{derived}$  defaults from user requirements  $\log$ 

- the known requirement of the current user is  $REQ = \{price = 6000\}$
- nearest-neighbor
  - 1-NN: REQ={price=6000, doors=5, terrain=no, airbags=6}
  - 3-NN: REQ={price=6000, doors=4, terrain=no, airbags=4}

| user id | price | doors | $\operatorname{terrain}$ | $\operatorname{airbags}$ |
|---------|-------|-------|--------------------------|--------------------------|
| 1       | 6000  | 5     | no                       | 6                        |
| 2       | 2000  | 3     | yes                      | 2                        |
| 3       | 5500  | 4     | yes                      | 4                        |
| 4       | 6500  | 4     | no                       | 4                        |



## Interaction – unsatisfiable requirements

Which of the requirements should be changed?

 $<sup>^1</sup>$  D. Jannach (2006). Finding Preferred Query Relaxations in Content-based Recommenders. IEEE Int. Conf. on Intelligent Systems, pp.355-360.



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## Interaction – unsatisfiable requirements

#### Which of the requirements should be changed?

## • the $MinRelax^1$ algorithm

```
PORS = compute the partial query results for all atoms
    a_i of Q for the product catalog P
MinRS = \emptyset
forall p_i \in P do
    PSX = Compute the product-specific relaxation
            PSX(Q, p_i) by using PQRS
   % Check relaxations that were already found
   SUB = \{r \in MinRS \mid r \text{ is subquery of } PSX\}
   if SUB \neq \emptyset
       % Current relaxation is superset of existing
      continue with next p_i
   endif
   SUPER = \{r \in MinRS \mid PSX \text{ is subquery of } r\}
   if SUPER \neq \emptyset
       % Remove supersets
       MinRS = MinRS \setminus SUPER
   endif
   % Store the new relaxation
   MinRS = MinRS \cup PSX
endfor
return MinRS
```

<sup>&</sup>lt;sup>1</sup>D. Jannach (2006). Finding Preferred Query Relaxations in Content-based Recommenders. IEEE Int. Conf. on Intelligent Systems, pp.355-360.



## Interaction – unsatisfiable requirements

#### Which of the requirements should be changed?

## • the $MinRelax^1$ algorithm

 $\begin{aligned} \text{PQRS} &= \text{compute the partial query results for all atoms} \\ a_i \text{ of } Q \text{ for the product catalog } P \\ \text{MinRS} &= \emptyset \end{aligned}$ 

forall  $p_i \in P$  do

- $$\begin{split} \text{PSX} &= \text{Compute the product-specific relaxation} \\ &PSX(Q, p_i) \text{ by using PQRS} \end{split}$$
- % Check relaxations that were already found SUB = { $r \in MinRS \mid r$  is subquery of PSX} if  $SUB \neq \emptyset$ 
  - % Current relaxation is superset of existing  ${\bf continue}$  with next  $p_i$

#### $\mathbf{endif}$

```
\begin{array}{l} \text{SUPER} = \{r \in MinRS \mid \text{PSX is subquery of } r\} \\ \text{if } SUPER \neq \emptyset \end{array}
```

% Remove supersets

```
MinRS = MinRS \setminus SUPER
```

#### $\mathbf{endif}$

% Store the new relaxation Min BS = Min BS + BSX

$$MinRS = MinRS \cup PSI$$

#### $\mathbf{end}\mathbf{for}$

return MinRS

$$\begin{split} & \text{REQ}{=}\{r_1: \text{price} \leq 6000, \ r_2: \text{doors} = 5, \\ & r_3: \text{terrain} = \text{no}, \ r_4: \text{airbags} \geq 6 \} \end{split}$$

• 
$$\sigma_{[r_1 \wedge r_2 \wedge r_3 \wedge r_4]}(\chi^{item}) = \emptyset$$

• partial query results PQRS

| $\operatorname{req}$ | $i_1$ | $i_2$ | $i_3$ | $i_4$ |
|----------------------|-------|-------|-------|-------|
| 1                    | 1     | 0     | 1     | 0     |
| 2                    | 0     | 1     | 0     | 1     |
| 3                    | 0     | 0     | 1     | 0     |
| 4                    | 1     | 1     | 0     | 1     |

• product-specific relaxation

•  $PSX(REQ, i_1) = \{r_2, r_3\}$ 

<sup>&</sup>lt;sup>1</sup>D. Jannach (2006). Finding Preferred Query Relaxations in Content-based Recommenders. IEEE Int. Conf. on Intelligent Systems, pp.355-360.



How should the unsatisfiable requirements be changed?



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• derive **repair actions** using *MinRS* 

for each  $r \in MinRS$  derive  $\pi_{[attributes(r)]}\sigma_{[REQ-r]}(\chi^{item})$ 



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• derive **repair actions** using *MinRS* 

for each  $r \in MinRS$  derive  $\pi_{[attributes(r)]}\sigma_{[REQ-r]}(\chi^{item})$ 

$$\label{eq:REQ} \begin{split} \text{REQ} = & \{r_1: \text{price} \leq 3000, \, r_2: \text{doors} = 5, \, r_3: \text{terrain} = \text{yes}, \, r_4: \text{airbags} \geq 6 \} \end{split}$$

• 
$$MinRS = \{\{r_2, r_4\}, \{r_2, r_3\}\}$$

• 
$$\pi_{[doors, airbags]}\sigma_{[r_1, r_3]}(\chi^{item}) = \{(doors = 3, airbags = 4), (doors = 4, airbags = 2)\}$$

• 
$$\pi_{[doors,terrain]}\sigma_{[r_1,r_4]}(\chi^{item}) = \{(doors = 4, terrain = no)\}$$



How should the unsatisfiable requirements be changed?

• derive **repair actions** using *MinRS* 

for each  $r \in MinRS$  derive  $\pi_{[attributes(r)]}\sigma_{[REQ-r]}(\chi^{item})$ 

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- repair alternatives
  - REQ={ $r_1$ :price $\leq$ 3000,  $r_2$ :doors=3,  $r_3$ :terrain=yes,  $r_4$ :airbags=4}
  - REQ={ $r_1$ :price $\leq$ 3000,  $r_2$ :doors=4,  $r_3$ :terrain=yes,  $r_4$ :airbags=2}
  - REQ={ $r_1$ :price $\leq$ 3000,  $r_2$ :doors=4,  $r_3$ :terrain=no,  $r_4$ :airbags=6}



#### Contributions

• pre-defined set of dimensions

|         | value                    | quality | economy | safety |
|---------|--------------------------|---------|---------|--------|
| price   | $\langle 0, 3000  angle$ | 2       | 3       | 3      |
|         | (3000, 7000)             | 3       | 2       | 4      |
|         | $\geq 7000$              | 5       | 1       | 5      |
| terrain | yes                      | 3       | 2       | 3      |
|         | no                       | 2       | 4       | 2      |
| airbags | 0                        | 1       | 5       | 1      |
|         | 2                        | 2       | 4       | 2      |
|         |                          |         |         |        |
| doors   | 3                        | 3       | 5       | 2      |
|         |                          |         |         |        |



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|         | (3000, 7000)             | 3       | 2       | 4                 |
|         | $\geq 7000$              | 5       | 1       | 5                 |
| terrain | yes                      | 3       | 2       | 3                 |
|         | no                       | 2       | 4       | 2                 |
| airbags | 0                        | 1       | 5       | 1                 |
|         | 2                        | 2       | 4       | 2                 |
|         |                          |         |         |                   |
| doors   | 3                        | 3       | 5       | 2                 |
|         |                          |         |         |                   |

- contribution(item, dimension)
  - $i = (price=4000 \land terrain=no \land airbags=2 \land doors=3)$
  - contribution(i,quality) =  $3+2+2+3 = 10, \ldots$



## Interaction – ranking the retrieved items (2/2)

#### Interest of the user in pre-defined dimensions

- user-defined
  - interest(quality) = 0.3
  - interest(economy) = 0.6
  - interest(safety) = 0.1



## Interaction – ranking the retrieved items (2/2)

#### Interest of the user in pre-defined dimensions

- user-defined
  - interest(quality) = 0.3
  - interest(economy) = 0.6
  - interest(safety) = 0.1
- derived from requirements
  - REQ = {price= $4000 \land airbags=2$ }
    - contribution(req,quality) = 3+2=5
    - contribution(req,economy) = 2+4 = 6
    - contribution(req, safety) = 4+2 = 6
  - interest(quality) = 5/(5+6+6) = 5/17 = 0.3
  - interest(economy) = interest(safety) = 6/17 = 0.35
- other approaches



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$$utility(i) = \sum_{d \in dimensions} interest(d).contribution(i,d)$$





- a  $\mathbf{browsing-based}$  approach used in case-based systems
  - requirements refined w.r.t. the recommended item
    - "Show me cheaper cars" ... "cars with more airbags" ...



# Interaction – Critiquing

- a **browsing-based** approach used in case-based systems
  - requirements refined w.r.t. the recommended item
    - "Show me cheaper cars" ... "cars with more airbags" ...
  - unit vs. compound critiques
    - static (user wants more airbags but there are no such cars)



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    - static (user wants more airbags but there are no such cars)

Dynamic critiquing

- suggests **critique patterns** according to the candidate items
  - association rules  $(>_{price} \rightarrow <_{doors})$
  - compound critique patterns  $(>_{price} \land <_{doors})$

|                    | price | doors | $\operatorname{terrain}$ | airbags |
|--------------------|-------|-------|--------------------------|---------|
| entry item         | 3600  | 5     | no                       | 4       |
| candidate item 1   | 4500  | 3     | no                       | 4       |
| candidate item $2$ | 5600  | 4     | yes                      | 6       |
|                    |       |       |                          |         |
| critique pattern 1 | >     | <     | ¥                        | =       |
| critique pattern 2 | >     | <     | =                        | >       |
|                    |       |       |                          |         |

# Content-based techniques



## Content

Item features/characteristics  $(\chi^{item})$ 

- $\bullet \ {\rm explicitly} \ {\rm defined}$ 
  - attributes (price, airbags, doors, ...)



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Item features/characteristics  $(\chi^{item})$ 

- explicitly **defined** 
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- implicitly **computed** from the document  $d \in \mathcal{D}$ 
  - keywords w, boolean vector space model ...


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  - keywords w, boolean vector space model ...

$$TF - IDF(w, d) = TF(w, d) \cdot IDF(w, D)$$

• term frequency

$$TF(w,d) = \frac{freq(w,d)}{max\{freq(w',d)|w' \neq w\}}$$

• inverse document frequency

$$IDF(w, \mathcal{D}) = log \frac{|\mathcal{D}|}{|\{d \in \mathcal{D} | w \in d\}|}$$



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• 
$$\chi^{item} = (TF - IDF(w_1, item), \dots, TF - IDF(w_k, item))$$



How to check if a user would like an item?



How to check if a user would like an item?

- If she **liked similar** items in the past...
  - feedback and similarity measures needed

cosine vector similarity

$$sim_{cv}(\chi^{i},\chi^{j}) = \frac{\chi^{i} \cdot \chi^{j}}{\|\chi^{i}\| \cdot \|\chi^{j}\|} = \frac{\sum_{k=1}^{n} \chi^{i}_{k} \chi^{j}_{k}}{\sqrt{\sum_{k=1}^{n} \chi^{i}_{k}^{2}} \sqrt{\sum_{k=1}^{n} \chi^{j}_{k}^{2}}}$$



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k-nearest-neighbors

- k most similar items user has got feedback on
  - recommend an item according to majority vote/average/etc.



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k-nearest-neighbors

- k most similar items user has got feedback on
  - recommend an item according to majority vote/average/etc.
- reflects on short-term preferences
  - considering only recent feedbacks
- simple to implement, small number of feedbacks is enough



Rocchio's method

- find a **prototype** of "user's ideal item"
- user-defined queries refined **iteratively** 
  - good results already after the first iteration
- vector space model and similarity measure



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input for i + 1-th iteration

- $\mathcal{D}^-$  documents with negative user feedback
- $\mathcal{D}^+$  documents with positive user feedback
- $Q_i$  actual query (vector) in the iteration i
- $\alpha, \beta, \gamma$  parameters



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$$Q_{i+1} = \alpha Q_i + \beta \left( \frac{1}{|\mathcal{D}^+|} \sum_{d^+ \in \mathcal{D}^+} d^+ \right) + \gamma \left( \frac{1}{|\mathcal{D}^-|} \sum_{d^- \in \mathcal{D}^-} d^- \right)$$



# Machine learning

**learn** a mapping  $\hat{\phi} : \mathcal{A}^{item} \to \mathbb{R}$  from

- item features/characteristics  $\chi^{item}$
- user's feedback  $\phi$

with approppriate classification/regression techniques

- nearest-neighbor
- probabilistic methods
- decision trees, SVM

• . . .

| item  | $\mathcal{A}^i$    | $\phi(u, item)$ |
|-------|--------------------|-----------------|
| $i_1$ | $\chi^{item}(i_1)$ | $\phi(u, i_1)$  |
| $i_2$ | $\chi^{item}(i_2)$ | $\phi(u, i_2)$  |
| ÷     | :                  | ÷               |
| $i_n$ | $\chi^{item}(i_n)$ | $\phi(u, i_n)$  |



# A little commercial;)



### A fuzzy recommender system

First prototype developed during the NAZOU<sup>1</sup> project (2006 - 2008)

- 2009 2012, developed without funding (BSc, MSc theses)
- 2012 now, development within the CEZIS project

Experiments. SCALABLE COMPUTING: PRACTICE AND EXPERIMENTS Vol. 9 (1).



http://nazou.fiit.stuba.sk/

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Main characteristics of the UPRE recommender module  $^2$ 

### • fuzzy preference models

- on attributes (local)
- aggregated (global)
- top-k item retrieval
- explicit user feedback
- conversational

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- Main characteristics of the UPRE recommender module  $^2$ 
  - fuzzy preference models
    - on attributes (local)
    - aggregated (global)
    - top-k item retrieval
  - explicit user feedback
  - conversational
- A hybrid of content-based and knowledge-based techniques...
  - collaborative-filtering is planned

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### Preferences on attributes





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### Preferences on attributes





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### Preferences on attributes









### computed<sup>1</sup> with **monotone prediction** techniques





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<sup>&</sup>lt;sup>1</sup>T. Horváth(2009). A Model of User Preference Learning for Content-Based Recommender Systems. COMPUTING AND INFORMATICS Vol. 28 (4).

<sup>&</sup>lt;sup>2</sup>Gurský et al. (2008). Fuzzy User Preference Model for Top-k Search. IEEE World Congress on Computational Intelligence.

# Aggregated preferences

### computed<sup>1</sup> with **monotone prediction** techniques



preference rules integrated  $^2$  with top-k search

- fast computation of pareto-optimal values
  - implicit ranking of items in the resulting list



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### Iterative recommendation



#### second phase



#### third phase



O hotels evaluated by 1 O hotels evaluated by 2 O hotels evaluated by 3





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# Collaborative filtering



# Neighborhood-based CF

Recommendation  $\hat{\phi}(u, i)$  for user u on item i using  $\phi$ 



Tutorial on Recommender Systems

Collaborative filtering

# Neighborhood-based CF

Recommendation  $\hat{\phi}(u, i)$  for user u on item i using  $\phi$ 

- $\bullet$  user-based
  - +  $\hat{\phi}(u,i)$  computed using feedback given by k most similar users

$$\mathcal{N}_{i}^{u,k} = \operatorname*{arg\,max}_{\mathcal{U}'} \sum_{\substack{v \in \mathcal{U}', v \neq u \\ \mathcal{U}' \subseteq \mathcal{U}_{i}, |\mathcal{U}'| = k}} sim(u,v)$$

•  $\mathcal{U}_i = \{ v \in \mathcal{U} \mid \phi(v, i) \text{ is defined on } \mathcal{D} \}$ 



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•  $\mathcal{U}_i = \{ v \in \mathcal{U} \mid \phi(v, i) \text{ is defined on } \mathcal{D} \}$ 

- item-based
  - $\hat{\phi}(u, i)$  computed using feedback given by k most similar items

$$\mathcal{N}_{u}^{i,k} = \underset{\mathcal{I}'}{\arg\max} \sum_{\substack{j \in \mathcal{I}', j \neq i \\ \mathcal{I}' \subseteq \mathcal{I}_{u}, |\mathcal{I}'| = k}} sim(i,j)$$

•  $\mathcal{I}_u = \{ j \in I \mid \phi(u, j) \text{ is defined on } \mathcal{D} \}$ 

What is the likelihood of an item i being liked by the user u?

<sup>1</sup>Simplified notation:  $\phi(u, i) \rightsquigarrow \phi_{ui}, \ \mathcal{I}_u \cap \mathcal{I}_v \rightsquigarrow \mathcal{I}_{uv}, \ \mathcal{U}_i \cap \mathcal{U}_j \rightsquigarrow \mathcal{U}_{ij}$ 



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What is the likelihood of an item i being liked by the user u?
a simple k-nearest-neighbor approach<sup>1</sup>

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    - an average similarity of most similar users which liked the item i

$$\hat{\phi}_{ui} = \frac{\sum_{v \in \mathcal{N}_i^{u,k}} sim(u,v)}{k}$$

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item-based

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• item-based

• an average similarity of most similar items liked by the user u  $\hat{\phi}_{ui} = \frac{\sum_{j \in \mathcal{N}_u^{i,k}} sim(i,j)}{k}$ 

assume that only (implicit) feedback  $\phi$  is available

- users and items represented by **sparse vectors** 
  - cosine-vector similarity  $sim_{cv}$

<sup>1</sup>Simplified notation:  $\phi(u, i) \rightsquigarrow \phi_{ui}, \mathcal{I}_u \cap \mathcal{I}_v \rightsquigarrow \mathcal{I}_{uv}, \mathcal{U}_i \cap \mathcal{U}_j \rightsquigarrow \mathcal{U}_{ij}$ 

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### Item recommendation – example

| $sim_{cv}(i, j)$ | Titanic | Pulp Fiction | Iron Man | Forrest Gump | The Mummy |
|------------------|---------|--------------|----------|--------------|-----------|
| Titanic          | 1.0     | 0.87         | 0.67     | 0.82         | 0.67      |
| Pulp Fiction     | -       | 1.0          | 0.87     | 0.71         | 0.87      |
| Iron Man         | -       | -            | 1.0      | 0.41         | 0.67      |
| Forrest Gump     | -       | -            | -        | 1.0          | 0.41      |
| The Mummy        | -       | -            | -        | -            | 1.0       |

| $sim_{cv}(u, v)$ | Joe | Ann  | Mary | Steve |
|------------------|-----|------|------|-------|
| Joe              | 1.0 | 0.75 | 0.75 | 0.87  |
| Ann              | -   | 1.0  | 0.75 | 0.58  |
| Mary             | -   | -    | 1.0  | 0.58  |
| Steve            | -   | -    | -    | 1.0   |

### user-based<sup>1</sup>

- $\mathcal{N}_{Titanic}^{Steve,2} = \{Joe, Ann\}, \hat{\phi}_{ST} = \frac{s_{cv}(S,J) + s_{cv}(S,M)}{2} = \frac{0.87 + 0.58}{2} = 0.725$
- $\mathcal{N}_{ForrestGump}^{Steve,2} = \{Ann, Mary\}, \ \hat{\phi}_{ST} = \frac{s_{cv}(S,A) + s_{cv}(S,M)}{2} = \frac{0.58 + 0.58}{2} = 0.58$

#### item-based

- $\mathcal{N}_{Steve}^{Titanic,2} = \{PulpFiction, IronMan\}, \ \hat{\phi}_{ST} = \frac{s_{CV}(T,P) + s_{CV}(T,I)}{2} = \frac{0.87 + 0.67}{2} = 0.77$
- $\mathcal{N}_{Steve}^{ForrestGump,2} = \{PulpFiction, IronMan\}, \hat{\phi}_{ST} = \frac{s_{cv}(F,P) + s_{cv}(F,I)}{2} = \frac{0.71 + 0.41}{2} = 0.56$



 $s_{cv}$  – cosine–vector similarity

# Rating prediction

How would the user rate an item?



Tutorial on Recommender Systems

Collaborative filtering

# Rating prediction

How would the user rate an item?

- user's/item's ratings are **biased** 
  - optimistic, pessimistic users
  - items rated above or below average



## Rating prediction

How would the user rate an item?

- user's/item's ratings are **biased** 
  - optimistic, pessimistic users
  - items rated above or below average

mean-centered rating prediction

• user-based

$$\begin{split} \hat{\phi}_{ui} &= \overline{\phi}_u + \frac{\sum_{v \in \mathcal{N}_i^{u,k}} sim(u,v) \cdot (\phi_{vi} - \overline{\phi}_v)}{\sum_{v \in \mathcal{N}_i^{u,k}} |sim(u,v)|} \\ \bullet \ \overline{\phi}_u &= \frac{\sum_{i \in \mathcal{I}_u} \phi(u,i)}{|\mathcal{I}_u|} \\ \bullet \ \text{item-based} \\ \hat{\phi}_{ui} &= \overline{\phi}_i + \frac{\sum_{j \in \mathcal{N}_u^{i,k}} sim(i,j) \cdot (\phi_{uj} - \overline{\phi}_j)}{\sum_{v \in \mathcal{N}_u^{i,k}} |sim(i,j)|} \\ \bullet \ \overline{\phi}_i &= \frac{\sum_{u \in \mathcal{U}_i} \phi(u,i)}{|\mathcal{U}_i|} \end{split}$$

Tutorial on Recommender Systems

Collaborative filtering



What similarity measure to use?

•  $sim_{cv}$  doesn't take into account the mean and variances of ratings



What similarity measure to use?

•  $sim_{cv}$  doesn't take into account the mean and variances of ratings

pearson-correlation similarity

$$sim_{pc}(u,v) = \frac{\sum_{i \in \mathcal{I}_{uv}} (\phi_{ui} - \overline{\phi}_u)(\phi_{vi} - \overline{\phi}_v)}{\sqrt{\sum_{i \in \mathcal{I}_{uv}} (\phi_{ui} - \overline{\phi}_u)^2 \sum_{i \in \mathcal{I}_{uv}} (\phi_{vi} - \overline{\phi}_v)^2}}$$

$$sim_{pc}(i,j) = \frac{\sum_{u \in \mathcal{U}_{ij}} (\phi_{ui} - \overline{\phi}_i)(\phi_{uj} - \overline{\phi}_j)}{\sqrt{\sum_{u \in \mathcal{U}_{ij}} (\phi_{ui} - \overline{\phi}_i)^2 \sum_{i \in \mathcal{U}_{ij}} (\phi_{uj} - \overline{\phi}_j)^2}}$$



### Rating prediction – example

| $sim_{pc}(i, j)$ | Titanic | Pulp Fiction | Iron Man | Forrest Gump | The Mummy |
|------------------|---------|--------------|----------|--------------|-----------|
| Titanic          | 1.0     | -0.956       | -0.815   | NaN          | -0.581    |
| Pulp Fiction     | -       | 1.0          | 0.948    | NaN          | 0.621     |
| Iron Man         | -       | -            | 1.0      | NaN          | 0.243     |
| Forrest Gump     | -       | -            | -        | 1.0          | NaN       |
| The Mummy        | -       | -            | -        | -            | 1.0       |

NaN values are usually converted to zero (rare in case of enough data)

| $sim_{pc}(u, v)$ | Joe | Ann    | Mary   | Steve  |
|------------------|-----|--------|--------|--------|
| Joe              | 1.0 | -0.716 | -0.762 | -0.005 |
| Ann              | -   | 1.0    | 0.972  | 0.565  |
| Mary             | -   | -      | 1.0    | 0.6    |
| Steve            | -   | -      | -      | 1.0    |

### user-based

$$\begin{array}{l} \bullet \quad \mathcal{U}_{Titanic} = \{Joe, Ann, Mary\}, \ \mathcal{N}_{Titanic}^{Steve,2} = \{Mary, Ann\} \\ \bullet \quad \overline{\phi}_{Steve} = \frac{11}{3} = 3.67, \ \overline{\phi}_{Mary} = \frac{12}{4} = 3, \ \overline{\phi}_{Ann} = \frac{13}{4} = 3.25 \\ \bullet \quad \hat{\phi}_{ST} = \overline{\phi}_{S} + \frac{s_{pc}(S,M) \cdot (\phi_{MT} - \overline{\phi}_{M}) + s_{pc}(S,A) \cdot (\phi_{AT} - \overline{\phi}_{A})}{|s_{pc}(S,M)| + |s_{pc}(S,A)|} = 3.67 + \frac{0.6 \cdot (4-3) + 0.565 \cdot (5-3.25)}{0.6 + 0.565} = 1.366 \\ \end{array}$$

### item-based

• 
$$\overline{\phi}_T = \frac{10}{3} = 3.34, \ \overline{\phi}_I = \frac{11}{3} = 3.67, \ \overline{\phi}_M = \frac{9}{3} = 3$$

$$\hat{\phi}_{ST} = \overline{\phi}_T + \frac{s_{PC}(T,I) \cdot (\phi_{SI} - \overline{\phi}_I) + s_{PC}(T,M) \cdot (\phi_{SM} - \overline{\phi}_M)}{|s_{PC}(T,I)| + |s_{PC}(T,M)|} = 3.34 + \frac{-.815 \cdot (4 - 3.67) - .581 \cdot (4 - 3.67)}{0.815 + 0.581} = 2.73$$



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Tutorial on Recommender Systems
# Matrix factorization



### A latent space representation

Map users and items to a common latent space

- where dimensions or **factors** represent
  - items' implicit properties
  - users' interest in items' hidden properties



<sup>1</sup> The picture is taken from Y. Koren et al. (2009). Matrix Factorization Techniques for Recommender Systems. Computer 42 (8).



Tutorial on Recommender Systems

Matrix factorization

# Known factorization models (1/2)

 $\phi$  represented as a user-item matrix  $\Phi^{n\times m}$ 

• n users, m items



 $<sup>^2{\</sup>rm The}$  picture is taken from wikipedia.

# Known factorization models (1/2)

 $\phi$  represented as a user-item matrix  $\Phi^{n\times m}$ 

• *n* users, *m* items

### Principal Component Analysis (PCA)

- transform data to a new coordinate system
  - variances by any projection of the data lies on coordinates in decreasing order



 $^2 \, {\rm The}$  picture is taken from wikipedia.



## Known factorization models (2/2)

Singular Value Decomposition (SVD)

 $\Phi = W^{n \times k} \Sigma^{k \times k} H^{n \times k^T}$ 

- $W^T W = I, H^T H = I$
- column vectors of W are orthonormal eigenvectors of  $\Phi \Phi^T$
- column vectors of H are orthonormal eigenvectors of  $\Phi^T \Phi$
- $\Sigma$  contains eigenvalues of W in descending order

<sup>&</sup>lt;sup>1</sup> T.Raiko et al. (2007). Principal Component Analysis for Sparse High-Dimensional Data. Neural Information Processing, LNCS. 4984.

 $<sup>^2 \</sup>rm A.K.$  Menon and Ch. Elkan (2011). Fast Algorithms for Approximating the Singular Value Decomposition. ACM Trans. Knowl. Discov. Data 5 (2).

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- column vectors of W are orthonormal eigenvectors of  $\Phi \Phi^T$
- column vectors of H are orthonormal eigenvectors of  $\Phi^T \Phi$
- $\Sigma$  contains eigenvalues of W in descending order

#### PCA, SVD computed algebraically

- $\Phi$  is a **big** and **sparse** matrix
  - approximations of  $PCA^1$ ,  $SVD^2$

<sup>&</sup>lt;sup>1</sup> T.Raiko et al. (2007). Principal Component Analysis for Sparse High-Dimensional Data. Neural Information Processing, LNCS. 4984.

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## MF – rating prediction (1/2)

recommendation task

• to find  $\hat{\phi} : \mathcal{U} \times \mathcal{I} \to \mathbb{R}$  such that  $acc(\hat{\phi}, \phi, \mathcal{T})$  is maximal



Tutorial on Recommender Systems

Matrix factorization

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- to find  $\hat{\phi}: \mathcal{U} \times \mathcal{I} \to \mathbb{R}$  such that  $acc(\hat{\phi}, \phi, \mathcal{T})$  is maximal
  - acc is the **expected** accuracy on  $\mathcal{T}$
  - training  $\hat{\phi}$  on  $\mathcal{D}$  such that the **empirical** loss  $err(\hat{\phi}, \phi, \mathcal{D})$  is minimal



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### a simple, **approximative** MF **model**

- only  $W^{n \times k}$  and  $H^{m \times k}$
- k the number of factors

$$\Phi^{n \times m} \approx \hat{\Phi}^{n \times m} = W H^T$$

• predicted rating  $\hat{\phi}_{ui}$  of the user u for the item i

$$\hat{\phi}_{ui} = w_u h_i^T$$

## MF - rating prediction (2/2)

the **loss** function  $err(\hat{\phi}, \phi, \mathcal{D})$ 

• squared loss

$$err(\hat{\phi}, \phi, \mathcal{D}) = \sum_{(u,i)\in\mathcal{D}} e_{ui}^2 = \sum_{(u,i)\in\mathcal{D}} (\phi_{ui} - \hat{\phi}_{ui})^2 = \sum_{(u,i)\in\mathcal{D}} (\phi_{ui} - w_u h_i^T)^2$$



## MF - rating prediction (2/2)

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#### the objective function

- regularization term  $\lambda \ge 0$  to prevent overfitting
  - penalizing the magnitudes of parameters

$$f(\hat{\phi}, \phi, \mathcal{D}) = \sum_{(u,i)\in\mathcal{D}} (\phi_{ui} - w_u h_i^T)^2 + \lambda(\|W\|^2 + \|H\|^2)$$



Tutorial on Recommender Systems

## MF - rating prediction (2/2)

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### the objective function

- regularization term  $\lambda \ge 0$  to prevent overfitting
  - penalizing the magnitudes of parameters

$$f(\hat{\phi}, \phi, \mathcal{D}) = \sum_{(u,i)\in\mathcal{D}} (\phi_{ui} - w_u h_i^T)^2 + \lambda(||W||^2 + ||H||^2)$$

The task is to find parameters W and H such that, given  $\lambda$ , the objective function  $f(\hat{\phi}, \phi, \mathcal{D})$  is minimal.



Tutorial on Recommender Systems



### Gradient descent

How to find a minimum of an "objective" function  $f(\Theta)$ ?

- in case of MF,  $\Theta = W \cup H$ , and
- $f(\Theta)$  refers to the error of approximation of  $\Phi$  by  $WH^T$



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Gradient descent

**input:**  $f, \alpha, \Sigma^2$ , stopping criteria initialize  $\Theta \sim \mathcal{N}(0, \Sigma^2)$ 

repeat

 $\Theta \leftarrow \Theta - \alpha \frac{\partial f}{\partial \Theta}(\Theta)$ **until** approximate minimum is reached **return**  $\Theta$ 



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How to find a minimum of an "objective" function  $f(\Theta)$ ?

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Gradient descent

**input:**  $f, \alpha, \Sigma^2$ , stopping criteria initialize  $\Theta \sim \mathcal{N}(0, \Sigma^2)$ 

repeat

 $\Theta \leftarrow \Theta - \alpha \frac{\partial f}{\partial \Theta}(\Theta)$ **until** approximate minimum is reached **return**  $\Theta$ 

stopping criteria

• 
$$|\Theta^{old} - \Theta| < \epsilon$$

- maximum number of iterations reached
- a combination of both



if f can be written as

$$f(\Theta) = \sum_{i=1}^{n} f_i(\Theta)$$



Tutorial on Recommender Systems

Matrix factorization

if f can be written as

$$f(\Theta) = \sum_{i=1}^{n} f_i(\Theta)$$

Stochastic gradient descent (SGD)

**input:**  $f_i, \alpha, \Sigma^2$ , stopping criteria initialize  $\Theta \sim \mathcal{N}(0, \Sigma^2)$ 

repeat

for all *i* in random order do  $\Theta \leftarrow \Theta - \alpha \frac{\partial f_i}{\partial \Theta}(\Theta)$ end for until approximate minimum is reached return  $\Theta$ 



## MF with SGD

**updating** parameters **iteratively** for each data point  $\phi_{ui}$  in the opposite direction of the **gradient** of the objective function at the given point until a **convergence** criterion is fulfilled.

• updating the vectors  $w_u$  and  $h_i$  for the data point  $(u, i) \in D$ 



### MF with SGD

**updating** parameters **iteratively** for each data point  $\phi_{ui}$  in the opposite direction of the **gradient** of the objective function at the given point until a **convergence** criterion is fulfilled.

• updating the vectors  $w_u$  and  $h_i$  for the data point  $(u, i) \in D$ 

$$\frac{\partial f}{\partial w_u}(u,i) = -2(e_{ui}h_i - \lambda w_u)$$
$$\frac{\partial f}{\partial h_i}(u,i) = -2(e_{ui}w_u - 2\lambda h_i)$$

$$w_u(u,i) \leftarrow w_u - \alpha \frac{\partial f}{\partial w_u}(u,i) = w_u + \alpha (e_{ui}h_i - \lambda w_u)$$

$$h_i(u,i) \leftarrow h_i - \alpha \frac{\partial f}{\partial h_i}(u,i) = h_i + \alpha (e_{ui}w_u - \lambda h_i)$$

where  $\alpha > 0$  is a **learning rate**.



Hyper-parameters: k, iters (the max number of iteration),  $\alpha, \lambda, \Sigma^2$  $W \leftarrow \mathcal{N}(0, \Sigma^2)$  $H \leftarrow \mathcal{N}(0, \Sigma^2)$ for  $iter \leftarrow 1, \ldots, iters \cdot |\mathcal{D}|$  do draw randomly (u, i) from  $\mathcal{D}$  $\phi_{ui} \leftarrow 0$ for  $j \leftarrow 1, \ldots, k$  do  $\hat{\phi}_{ui} \leftarrow \hat{\phi}_{ui} + W[u][j] \cdot H[i][j]$ end for  $e_{ui} = \phi_{ui} - \hat{\phi}_{ui}$ for  $i \leftarrow 1, \ldots, k$  do  $W[u][j] \leftarrow W[u][j] + \alpha * (e_{ui} * H[i][j] - \lambda * W[u][j])$  $H[i][j] \leftarrow H[i][j] + \alpha * (e_{ui} * W[u][j] - \lambda * H[i][j])$ end for end for return  $\{W, H\}$ 



### MF with $SGD - Example^2$

Let's have the following hyper-parameters:  $K=2, \ \alpha=0.1, \ \lambda=0.15, \ iter=150, \ \sigma^2=0.01$ 

$$\Phi = \begin{bmatrix} 1 & 4 & 5 & 3 \\ 5 & 1 & 5 & 2 \\ 4 & 1 & 2 & 5 \\ 3 & 4 & 4 \end{bmatrix}$$

Results are:

| W = | 1.1995242 | 1.1637173   |
|-----|-----------|-------------|
|     | 1.8714619 | -0.02266505 |
|     | 2.3267753 | 0.27602595  |
|     | 2.033842  | 0.539499    |

| -T              |             |           |           |            |            |
|-----------------|-------------|-----------|-----------|------------|------------|
| $H^{\perp} = 1$ | 1.6261001   | 1.1259034 | 2.131041  | 2.2285593  | 1.6074764  |
| <i>11</i> —     | -0.40649664 | 0.7055319 | 1.0405376 | 0.39400166 | 0.49699315 |

#### $\mathbf{Results}^1$ are:

| <u> </u> | 1.477499 | 2.171588 | 3.767126 | 3.131717 | 2.506566 |
|----------|----------|----------|----------|----------|----------|
| $\Phi =$ | 3.052397 | 2.091094 | 3.964578 | 4.161733 | 2.997066 |
| T        | 3.671365 | 2.814469 | 5.245668 | 5.294111 | 3.877419 |
|          | 3.087926 | 2.670543 | 4.895569 | 4.745101 | 3.537480 |

 $^1$  Note, that these hyper-parameters are just picked up in an ad-hoc manner. One should search for the "best" hyper-parameter combinations using e.g. grid-search (a brute-force approach).

 $^2\,{\rm Thanks}$  to my colleague Thai-Nghe Nguyen for computing an example.



Tutorial on Recommender Systems

**baseline** estimate

• user-item bias

$$b_{ui} = \mu + b_u' + b_i''$$

- $\mu$  average rating across the whole  $\mathcal{D}$
- b', b'' vectors of user and item biases, respectively





**baseline** estimate

• user-item bias

$$b_{ui} = \mu + b_u' + b_i''$$

- $\mu$  average rating across the whole  $\mathcal{D}$
- b', b'' vectors of user and item biases, respectively

prediction

$$\hat{\phi}_{ui} = \mu + b_u' + b_i'' + w_u h_i$$



**baseline** estimate

• user-item bias

$$b_{ui} = \mu + b'_u + b''_i$$

μ - average rating across the whole D
b', b'' - vectors of user and item biases, respectively

### prediction

$$\hat{\phi}_{ui} = \mu + b_u' + b_i'' + w_u h_i$$

#### objective function to minimize

$$f(\phi, \hat{\phi}, \mathcal{D}) = \sum_{(u,i)\in\mathcal{D}} (\phi_{ui} - \mu - b'_u - b''_i - w_u h_i)^2 + \lambda(\|W\|^2 + \|H\|^2 + {b'}^2 + {b''}^2)$$



Tutorial on Recommender Systems

Matrix factorization

### Biased MF with SGD

similar to unbiased MF

• initialize average and biases

$$\mu = \frac{\sum_{(u,i)\in\mathcal{D}}}{|\mathcal{D}|}$$
$$b' \leftarrow (\overline{\phi}_{u_1}, \dots, \overline{\phi}_{u_n})$$
$$b'' \leftarrow (\overline{\phi}_{i_1}, \dots, \overline{\phi}_{i_m})$$



### Biased MF with SGD

similar to unbiased MF

• initialize average and biases

$$\begin{split} \mu &= \frac{\sum_{(u,i)\in\mathcal{D}}}{|\mathcal{D}|} \\ b' \leftarrow (\overline{\phi}_{u_1},\ldots,\overline{\phi}_{u_n}) \\ b'' \leftarrow (\overline{\phi}_{i_1},\ldots,\overline{\phi}_{i_m}) \end{split}$$

• update average and biases

$$\mu \leftarrow \mu - \frac{\partial f}{\partial \mu}(u, i) = \mu + \alpha e_{ui}$$
$$b' \leftarrow b' - \frac{\partial f}{\partial b'}(u, i) = b' + \alpha (e_{ui} - \lambda b')$$
$$b'' \leftarrow b'' - \frac{\partial f}{\partial b''}(u, i) = b'' + \alpha (e_{ui} - \lambda b'')$$

### $\mathrm{MF}-\mathrm{item}\ \mathrm{recommendation}$

to predict a personalized ranking score<sup>1</sup>  $\hat{\phi}_{ui}$ 

- how the item i is preferred to other items for the user u
- to find W and H such that  $\hat{\Phi} = W H^T$

$$\hat{\phi}_{ui} = w_u h_i^T$$

<sup>&</sup>lt;sup>1</sup>S. Rendle et al. (2009). BPR: Bayesian Personalized Ranking from Implicit Feedback. 25th Conference on Uncertainty in Artificial Intelligence.



### $\mathrm{MF}-\mathrm{item}\ \mathrm{recommendation}$

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- to find W and H such that  $\hat{\Phi} = W H^T$

$$\hat{\phi}_{ui} = w_u h_i^T$$

problem: positive feedback only

• pairwise ranking data

$$\mathcal{D}_p = \{(u, i, j) \in \mathcal{D} | i \in \mathcal{I}_u \land j \in \mathcal{I} \setminus \mathcal{I}_u\}$$



<sup>&</sup>lt;sup>1</sup>S. Rendle et al. (2009). BPR: Bayesian Personalized Ranking from Implicit Feedback. 25th Conference on Uncertainty in Artificial Intelligence.



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#### Bayesian formulation of the problem

- $\succ$  the unknown preference structure (ordering)
  - we use the derived pairwise ranking data  $\mathcal{D}_p$
- $\Theta$  parameters of an arbitrary prediction model
  - in case of MF,  $\Theta = W \cup H$

 $p(\Theta|\succ) \propto p(\succ |\Theta) p(\Theta)$ 



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$$p(\Theta| \succ) \propto p(\succ |\Theta)p(\Theta)$$

#### **prior** probability

- assume independence of parameters
- assume,  $\Theta \sim N(0, \frac{1}{\lambda}I)$

$$p(\Theta) = \prod_{\theta \in \Theta} \sqrt{\frac{\lambda}{2\pi}} e^{-\frac{1}{2}\lambda\theta^2}$$

### likelihood

- assume users' feedbacks are independent
- assume, ordering of each pair is independent

$$p(\succ |\Theta) = \prod_{u \in \mathcal{U}} p(\succ_u |\Theta) = \prod_{(u,i,j) \in \mathcal{D}_p} p(i \succ_u j | \Theta)$$



### likelihood

- assume users' feedbacks are independent
- assume, ordering of each pair is independent

$$p(\succ |\Theta) = \prod_{u \in \mathcal{U}} p(\succ_u |\Theta) = \prod_{(u,i,j) \in \mathcal{D}_p} p(i \succ_u j | \Theta)$$

• using the ranking scores  $\hat{\phi}$ 

$$p(i \succ_u j | \Theta) = p(\hat{\phi}_{ui} - \hat{\phi}_{uj} > 0) = \sigma(\hat{\phi}_{ui} - \hat{\phi}_{uj}) = \frac{1}{1 + e^{-(\hat{\phi}_{ui} - \hat{\phi}_{uj})}}$$



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#### maximum a posteriori estimation of $\Theta$

 $\mathop{\arg\max}_{\Theta} p(\Theta,\succ) =$ 



#### maximum a posteriori estimation of $\Theta$

 $\mathop{\arg\max}_{\Theta} p(\Theta,\succ) =$ 

$$\underset{\Theta}{\arg\max} p(\succ |\Theta)p(\Theta) =$$



maximum a posteriori estimation of  $\Theta$ 

 $\mathop{\arg\max}_{\Theta} p(\Theta,\succ) =$ 

$$\underset{\Theta}{\arg\max} p(\succ |\Theta)p(\Theta) =$$

$$\mathop{\arg\max}_{\Theta} \ln p(\succ |\Theta) p(\Theta) =$$



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Matrix factorization

maximum a posteriori estimation of  $\Theta$ 

$$\begin{split} \mathop{\arg\max}_{\Theta} p(\Theta,\succ) &= \\ \arg\max_{\Theta} p(\succ |\Theta) p(\Theta) &= \\ \arg\max_{\Theta} \ln p(\succ |\Theta) p(\Theta) &= \\ \arg\max_{\Theta} \ln n \prod_{(u,i,j) \in \mathcal{D}_p} \sigma(\hat{\phi}_{ui} - \hat{\phi}_{uj}) \sqrt{\frac{\lambda}{2\pi}} e^{-\frac{1}{2}\lambda\theta^2} \end{split}$$



Tutorial on Recommender Systems

Matrix factorization
## MF – Bayesian Personalized Ranking (3/3)

maximum a posteriori estimation of  $\Theta$ 

$$\begin{aligned} \underset{\Theta}{\arg\max} p(\Theta,\succ) &= \\ \underset{\Theta}{\arg\max} p(\succ |\Theta) p(\Theta) &= \\ \underset{\Theta}{\arg\max} \ln p(\succ |\Theta) p(\Theta) &= \\ \underset{\Theta}{\arg\max} \ln \prod_{(u,i,j)\in\mathcal{D}_p} \sigma(\hat{\phi}_{ui} - \hat{\phi}_{uj}) \sqrt{\frac{\lambda}{2\pi}} e^{-\frac{1}{2}\lambda\theta^2} \\ \underset{\Theta}{\arg\max} \underbrace{\sum_{(u,i,j)\in\mathcal{D}_p} \ln \sigma(\hat{\phi}_{ui} - \hat{\phi}_{uj}) - \lambda \|\Theta\|^2}_{BPR-OPT} \end{aligned}$$

Matrix factorization



## Finding parameters for BPR-OPT

#### Stochastic gradient ascent

$$\frac{\partial BPR - OPT}{\partial \Theta} \propto \sum_{(u,i,j) \in \mathcal{D}_p} \frac{e^{-(\hat{\phi}_{ui} - \hat{\phi}_{uj})}}{1 + e^{-(\hat{\phi}_{ui} - \hat{\phi}_{uj})}} \frac{\partial}{\partial \Theta} (\hat{\phi}_{ui} - \hat{\phi}_{uj}) - \lambda \Theta$$



## Finding parameters for BPR-OPT

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$$\frac{\partial}{\partial \theta} (\hat{\phi}_{ui} - \hat{\phi}_{uj}) = \begin{cases} (h_i - h_j) & \text{if } \theta = w_u \\ w_u & \text{if } \theta = h_i \\ -w_u & \text{if } \theta = h_j \\ 0 & else \end{cases}$$



# Finding parameters for BPR-OPT

#### Stochastic gradient ascent

$$\frac{\partial BPR - OPT}{\partial \Theta} \propto \sum_{(u,i,j)\in\mathcal{D}_p} \frac{e^{-(\hat{\phi}_{ui} - \hat{\phi}_{uj})}}{1 + e^{-(\hat{\phi}_{ui} - \hat{\phi}_{uj})}} \frac{\partial}{\partial \Theta} (\hat{\phi}_{ui} - \hat{\phi}_{uj}) - \lambda \Theta$$
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<u>LearnBPR</u>

**input:**  $f_i, \alpha, \Sigma^2$ , stopping criteria initialize  $\Theta \sim \mathcal{N}(0, \Sigma^2)$ 

repeat

draw  $(u, i, j) \in \mathcal{D}_p$  randomly  $\Theta \leftarrow \Theta + \alpha \frac{\partial BPR - OPT}{\partial \Theta}(\Theta)$ **until** approximate maximum is reached

return  $\Theta$ 

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## BPR-OPT vs AUC

### Area under the ROC curve (AUC)

• probability that the ranking of a randomly drawn pair is correct

$$AUC = \sum_{u \in \mathcal{U}} AUC(u) = \frac{1}{|\mathcal{U}|} \frac{1}{|\mathcal{I}_u| |\mathcal{I} \setminus \mathcal{I}_u|} \sum_{(u,i,j) \in \mathcal{D}_p} \delta(\hat{\phi}_{ui} \succ \hat{\phi}_{uj})$$

• 
$$\delta(\hat{\phi}_{ui} \succ \hat{\phi}_{uj}) = 1$$
 if  $\hat{\phi}_{ui} \succ \hat{\phi}_{uj}$ , and 0, else



## BPR-OPT vs AUC

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$$AUC = \sum_{u \in \mathcal{U}} AUC(u) = \frac{1}{|\mathcal{U}|} \frac{1}{|\mathcal{I}_u| |\mathcal{I} \setminus \mathcal{I}_u|} \sum_{(u,i,j) \in \mathcal{D}_p} \delta(\hat{\phi}_{ui} \succ \hat{\phi}_{uj})$$

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 if  $\hat{\phi}_{ui} \succ \hat{\phi}_{uj}$ , and 0, else

Smoothed AUC objective function with regularization of parameters

$$AUC - OPT = \sum_{(u,i,j)\in\mathcal{D}_p} \sigma(\hat{\phi}_{ui} - \hat{\phi}_{uj}) - \lambda \|\Theta\|^2$$



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## BPR-OPT vs AUC

### Area under the ROC curve (AUC)

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$$AUC = \sum_{u \in \mathcal{U}} AUC(u) = \frac{1}{|\mathcal{U}|} \frac{1}{|\mathcal{I}_u| |\mathcal{I} \setminus \mathcal{I}_u|} \sum_{(u,i,j) \in \mathcal{D}_p} \delta(\hat{\phi}_{ui} \succ \hat{\phi}_{uj})$$

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Smoothed AUC objective function with regularization of parameters

$$AUC - OPT = \sum_{(u,i,j) \in \mathcal{D}_p} \sigma(\hat{\phi}_{ui} - \hat{\phi}_{uj}) - \lambda \|\Theta\|^2$$

$$BPR - OPT = \sum_{(u,i,j)\in\mathcal{D}_p} \ln \sigma(\hat{\phi}_{ui} - \hat{\phi}_{uj}) - \lambda \|\Theta\|^2$$



Tutorial on Recommender Systems

## More info on ranking with factorization models





Tutorial on Recommender Systems

Matrix factorization



## The cold-start problem

arises when not enough collaborative information is available

• new user or new item



<sup>&</sup>lt;sup>1</sup>Z. Gantner et al. (2010). Learning Attribute-to-Feature Mappings for Cold-Start Recommendations. 10th IEEE International Conference on Data Mining.

## The cold-start problem

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possible solutions

• recommend popular items, "predict" global average, ...





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## The cold-start problem

arises when not enough collaborative information is available

• new user or new item

possible solutions

- recommend popular items, "predict" global average, ...
- utilize item attributes<sup>1</sup>



<sup>1</sup>Z. Gantner et al. (2010). Learning Attribute-to-Feature Mappings for Cold-Start Recommendations. 10th IEEE International Conference on Data Mining.

0

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Tutorial on Recommender Systems

## Context-aware recommendation

**Context** is any additional information, besides  $\chi^{user}, \chi^{item}, \phi$  and  $\kappa$ , that is relevant for the recommendation<sup>1</sup>

• time, location, companion (when, where and with whom the user wants to watch some movie)

<sup>&</sup>lt;sup>1</sup> Picture from G. Adomavicius and A. Tuzhilin: Context-Aware Recommender Systems. Tutorial on the 2nd ACM International Conference on Recommender Systems, 2008. http://ids.csom.umn.edu/faculty/gedas/talks/RecSys2008-tutorial.pdf





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### • online evaluation

- redirect a small part of the traffic to an alternative recommendation engine
- risky we can loose some customers
- good to do after an offline testing of an recommendation engine showes good results



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  - Which one from different RS users prefer more?





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- trust
  - What is the users' trust in recommendation?



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- adaptivity
  - How does a RS adapt to changes in the item collection?
- scalability
  - How scalable a RS is?





# The MyMediaLite library



### MyMediaLite

- is lightweight, multi-purpose library
- is mainly a library, meant to be used by other applications
- is free software (under the terms of the GNU General Public License)
- was developed by Zeno Gantner, Steffen Rendle, and Christoph Freudenthaler at University of Hildesheim



http://ismll.de/mymedialite



#### major

- **scalable** implementations of many state-of-the-art recommendation methods
- evaluation framework for **reproducible** research
- ready to be used: command line tools, not programming necessary



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### using for

- rating prediction
- item recommendation
- group recommendation



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- evaluation framework for **reproducible** research
- ready to be used: command line tools, not programming necessary

### next features

## using for

- rating prediction
- item recommendation
- group recommendation

- usable from C#, Python, Ruby, F#
- Java ports available
- written in C#, runs on Mono
- regular releases (ca. 1 every 2 months)


State-of-the-art recommendation methods in MyMediaLite:

- kNN variants
- Online-Updating Regularized Kernel Matrix Factorization [Rendle and Schmidt-Thieme, RecSys 2009]
- Social MF [Jamali and Ester, RecSys 2010] Freudenthaler at University of Hildesheim
- Asymmetric Factor Models (AFM) [Paterek, KDD Cup 2007]
- SVD++ [Koren, KDD 2008]
- Weighted Regularized Matrix Factorization (WR-MF) [Hu and Koren, ICDM 2008], [Pan et al., ICDM 2008]
- BPR-MF [Rendle et al., UAI 2009]



#### Data

#### e.g. MovieLens, Netflix

| user ID | item ID | rating | timestamp |
|---------|---------|--------|-----------|
| 196     | 242     | 3      | 881250949 |
| 186     | 302     | 3      | 891717742 |
| 22      | 377     | 1      | 878887116 |
| 244     | 51      | 2      | 880606923 |



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#### Data

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#### Remarks

- user and item IDs can be (almost) arbitrary strings
- separator: whitespace, tab, comma, ::
- alternative date and time format: yyyy-mm-dd
- rating and date and time fields are optional
- import script; Unix tools, Perl, Python . . .



#### Getting Help

rating prediction --help

Data sets

 rating prediction --training-file=u1.base --test-file=u1.test

#### **Recommender Options**

- rating prediction --training-file=u.data --test-ratio=0.2
- Fixing the Random Seed
  - rating prediction ... --random-seed=1
- Choosing a Recommender (algorithm)
  - rating prediction ... --recommender=UserAverage

  - rating prediction ... --recommender=UserItemBaseline



#### Iterative Recommenders

- rating prediction
  - ... --recommender=BiasedMatrixFactorization

#### **Recommender Options (Hyperparameters)**

- rating prediction
  - ... --recommender-options=''num factors=5''
- rating prediction ...
  - --recommender-options=''num\_factors=5 reg=0.05''

#### SVD++

• rating prediction ... --recommender=SVDPlusPlus --recommender-options=''num factors=5 reg=0.1 learn rate=0.01''



#### input data

• user\_id item\_id rating

| where user_id and item_id are integers referring to   |    |
|---|----|
| users and items, respectively, and rating is a        |    |
| floating-point number expressing how much a user like | ЭS |
| an item   |    |

- **separator**: either spaces, tabs, or commas
- only three columns, all additional columns will be ignored





| 1 | 1 | 5 |
|---|---|---|
| 1 | 2 | 3 |
| 1 | 3 | 4 |
| 1 | 4 | 3 |
| 1 | 5 | 3 |
| 1 | 7 | 4 |

#### input data

• user\_id item\_id rating

| 1 | 1 | 5 | v   |
|---|---|---|-----|
| 1 | 2 | 3 | ้ เ |
| 1 | 3 | 4 | f   |
| 1 | 4 | 3 | 5   |
| 1 | 5 | 3 |     |
| 1 | 7 | 4 |     |

where user\_id and item\_id are integers referring to users and items, respectively, and rating is a floating-point number expressing how much a user likes an item

- **separator**: either spaces, tabs, or commas
- only three columns, all additional columns will be ignored

usage of the rating prediction program rating\_prediction --training-file=TRAINING\_FILE --test-file=TEST\_FILE --recommender=METHOD [OPTIONS]



#### simple recommender

- run: rating\_prediction --training-file=u1.base --test-file=u1.test --recommender=UserAverage
- output: UserAverage training\_time 00:00:00.000098 RMSE
   1.063 MAE 0.85019 testing\_time 00:00:00.032326



#### simple recommender

- run: rating\_prediction --training-file=u1.base --test-file=u1.test --recommender=UserAverage
- output: UserAverage training\_time 00:00:00.000098 RMSE 1.063 MAE 0.85019 testing\_time 00:00:00.032326

#### advanced recommender

- run: rating\_prediction --training-file=u1.base --test-file=u1.test
  - --recommender=BiasedMatrixFactorization
- output: BiasedMatrixFactorization num\_factors=10 regularization=0.015 learn\_rate=0.01 num\_iter=30 init\_mean=0 init\_stdev=0.1 training\_time 00:00:03.3575780 RMSE 0.96108 MAE 0.75124 testing\_time 00:00:00.0159740





## Example: hyperparameter search

- run: rating\_prediction --training-file=u1.base --test-file=u1.test
  - --recommender=BiasedMatrixFactorization
  - --recomender-options="num\_factors=20 num\_iter=0" --max-iter=25 --num-iter=0



### Example: hyperparameter search

- run: rating\_prediction --training-file=u1.base
   --test-file=u1.test
  - --recommender=BiasedMatrixFactorization

```
--recomender-options="num_factors=20 num_iter=0"
```

```
--max-iter=25 --num-iter=0
```

• output:

```
RMSE 1.17083 MAE 0.96918 iteration 0
RMSE 1.01383 MAE 0.8143 iteration 1
RMSE 0.98742 MAE 0.78742 iteration 2
RMSE 0.97672 MAE 0.77668 iteration 3
RMSE 0.9709 MAE 0.77078 iteration 4
RMSE 0.96466 MAE 0.76702 iteration 5
RMSE 0.96466 MAE 0.76442 iteration 6
RMSE 0.96269 MAE 0.76241 iteration 7
RMSE 0.96104 MAE 0.76069 iteration 8
RMSE 0.95958 MAE 0.75917 iteration 9
RMSE 0.95825 MAE 0.75783 iteration 10
RMSE 0.95711 MAE 0.75667 iteration 11
RMSE 0.95626 MAE 0.75569 iteration 12
```

RMSE 0.95578 MAE 0.75501 iteration 13 RMSE 0.95573 MAE 0.75467 iteration 14 RMSE 0.95611 MAE 0.75467 iteration 15 RMSE 0.9569 MAE 0.75499 iteration 16 RMSE 0.95802 MAE 0.75591 iteration 17 RMSE 0.95942 MAE 0.75623 iteration 18 RMSE 0.96102 MAE 0.7571 iteration 19 RMSE 0.96277 MAE 0.75806 iteration 20 RMSE 0.96656 MAE 0.7509 iteration 21 RMSE 0.96656 MAE 0.76017 iteration 22 RMSE 0.96852 MAE 0.7613 iteration 23 RMSE 0.9705 MAE 0.76246 iteration 24 RMSE 0.97247 MAE 0.76364 iteration 25

## Why use MyMediaLite?

- simple
- free
- scalable

- well-documented
- well-tested







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• scalable

#### possibility of using extra features

- Item Recommendation Tool (very similar usage like rating\_prediction)
- --cross-validation=K
- --chronological-split=2012-01-01
- --online-evaluation
- --save-model=FILE --load-model=FILE
- --measure=RMSE --epsilon=0.001



## Summary



Knowledge-based

- pros: no cold-start, deterministic
- cons: knowledge-engineering needed, static

Content-based

- pros: no collaborative information needed
- cons: content is needed, cold-start for new users, no serendipity

Collaborative-filtering

- pros: no user nor item attributes needed, serendipity
- cons: cold-start for new users and items

## Types of RS (2/2)





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## Many thanks go to

- Štefan Pero for his great help
- Zeno Gantner for providing materials and help regarding MyMediaLite
- Artus Krohn-Grimberghe for a picture from his PhD defense presentation
- all my colleagues and friends from ICS, UPJŠ and the ISMLL, UHI as well as other institutes for helping me to understand these things ;)

 $\dots$  also,

• all the people providing their materials (funny pictures, graphs, leaderboards, ...) on the web

 $\ldots$  and, last but not least

• YOU for your attention!

# Questions?



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