## **NSWI166 – Introduction to Recommender Systems**

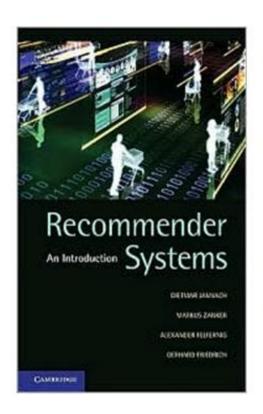
Ladislav Peska peska@ksi.mff.cuni.cz

2/1, ZK+Z, 4 credits

## **Recommender Systems – An Introduction**

Dietmar Jannach, Markus Zanker, Alexander Felfernig, Gerhard Friedrich Cambridge University Press

Which digital camera should I buy? What is the best holiday for me and my family? Which is the best investment for supporting the education of my children? Which movie should I rent? Which web sites will I find interesting? Which book should I buy for my next vacation? Which degree and university are the best for my future?



#### Recommender Systems: An Introduction

by Dietmar Jannach, Markus Zanker, Alexander Felfernig, Gerhard Friedrich

#### **AVERAGE CUSTOMER RATING:**

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🖒 Gefällt mir

Registrieren, um sehen zu können, was deinen Freunden gefällt.

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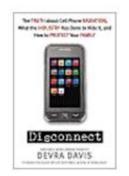
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Table of Contents

#### Customers who bought this also bought











## **Agenda**

#### Introduction

- Problem domain
- Purpose and success criteria
- Paradigms of recommender systems
  - Collaborative Filtering
  - Content-based Filtering
  - Knowledge-Based Recommendations
  - Hybridization Strategies

#### NSWI166 outline

- Topics to be covered
- Requirements
- Dates

## Introduction



#### **Problem domain**

## Recommendation systems (RS) help to match users with items

- Ease information overload
- Sales assistance (guidance, advisory, persuasion,...)

RS are software agents that elicit the interests and preferences of individual consumers [...] and make recommendations accordingly.

They have the potential to support and improve the quality of the decisions consumers make while searching for and selecting products online.

» (Xiao & Benbasat 2007¹)

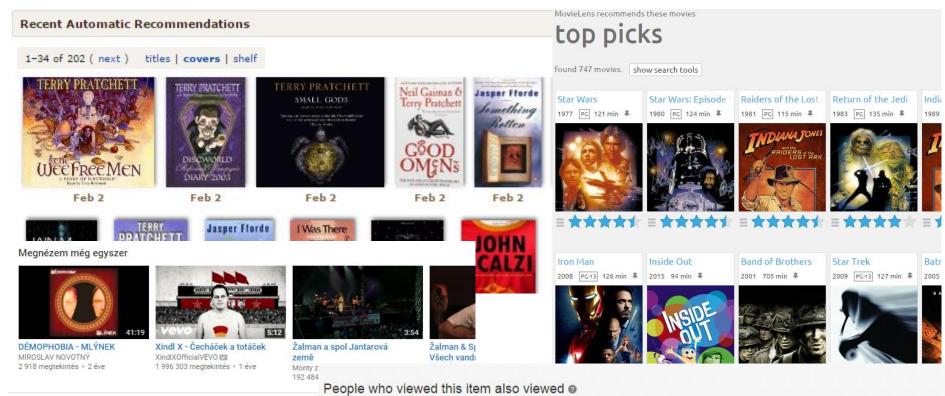
## Different system designs / paradigms

- Based on availability of exploitable data
- Implicit and explicit user feedback
- Domain characteristics



# Recommender Systems are everywhere ©

- Movies, news, books, e-commerce, web/site-wide search, social networks...





POVĚSTI, PÍSNĚ A JINÉ.

Ajánlott

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## Purpose and success criteria (1)

## Different perspectives/aspects

- Depends on domain and purpose
- No holistic evaluation scenario exists

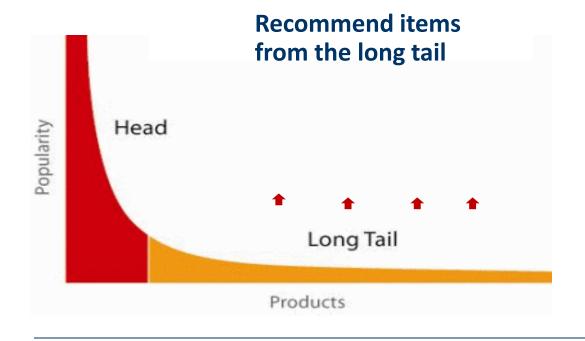
## Retrieval perspective (search engine)

- Reduce search costs
- Provide "correct" proposals
- Users know in advance what they want

## Recommendation perspective

- Serendipity identify items from the Long Tail
- Users did not know about existence

## When does a RS do its job well?



- "Recommend widely unknown items that users might actually like!"
- 20% of items accumulate 74% of all positive ratings
- Items rated > 3 in MovieLens 100K dataset

## Purpose and success criteria (2)

## Prediction perspective

- Predict to what degree users like an item
- Most popular evaluation scenario in research
- Not that much true nowdays, rather obsolate
- Instead, rank objects according to the assumed preference

## Interaction perspective

- Give users a "good feeling"
- Educate users about the product domain
- Convince/persuade users explain (explanations in RS, conversational RS)

## Finally, conversion perspective

- Commercial situations
- Increase "hit", "clickthrough", "lookers to bookers", "purchase" rates
- Optimize sales margins and profit
- On-line A/B evaluation (best practice, however often difficult to execute)

## **Recommender systems**

#### RS seen as a function

#### Given:

- User model (e.g. ratings, preferences, demographics, situational context)
- Items (with or without description of item characteristics, relations,...)

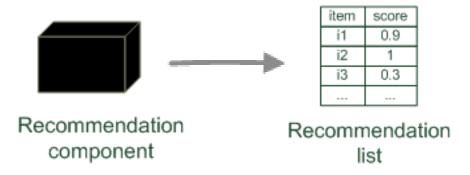
#### Find:

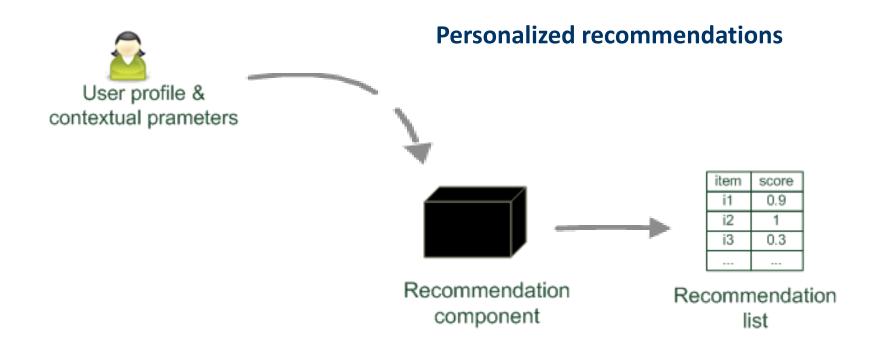
Relevance score. Used for ranking.

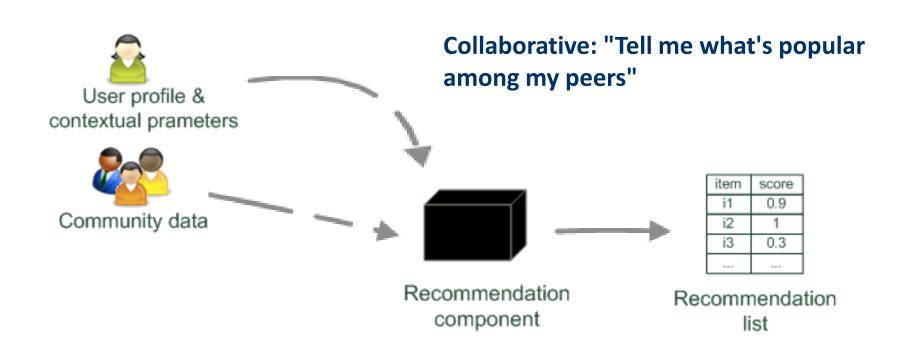
#### How?

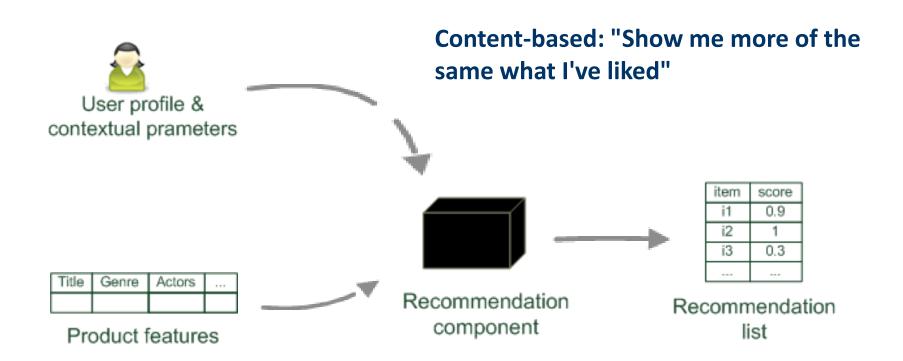
- Based on similarity! (and other stuff... later)
- The true question is, however, how to measure similarity and between which entities☺

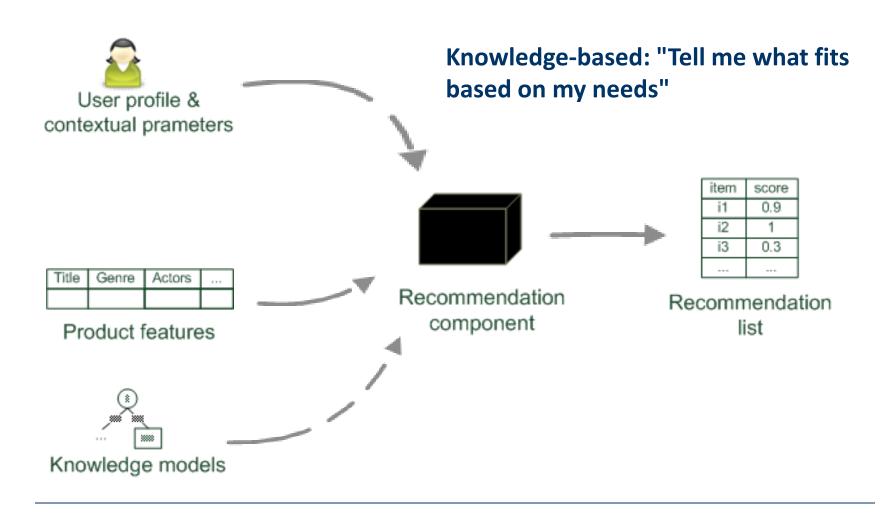
# Recommender systems reduce information overload by estimating relevance

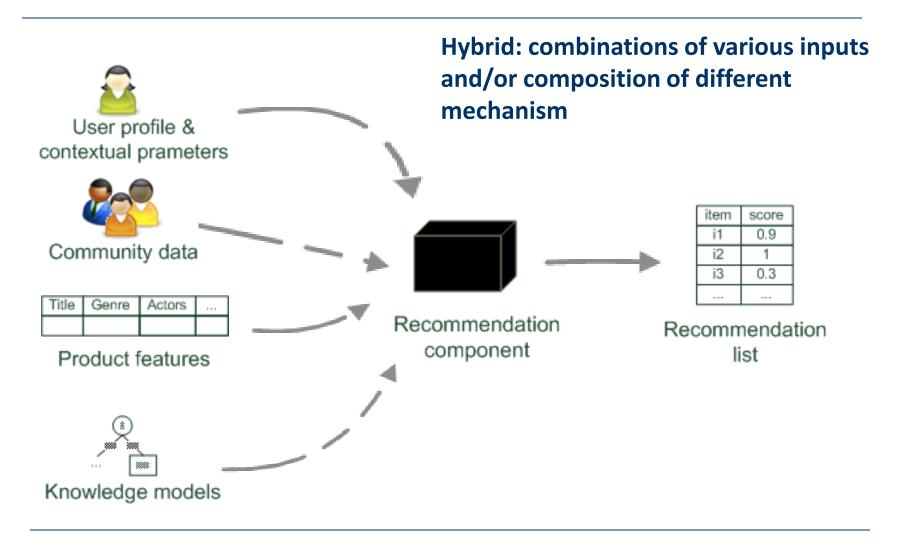






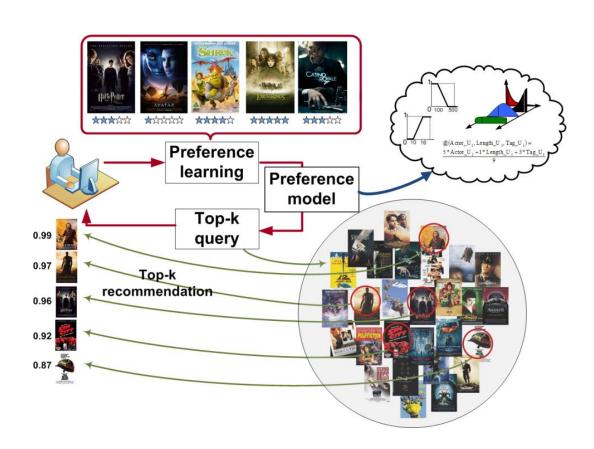






- 1. Get User Feedback
- 2. Learn user preference
- 3. Upon demand, recommend objects

(the process is asynchronous by nature)



## Outlook (RS book 2011)

#### Part I (Basic Concepts)

- Basic paradigms of collaborative,
- content-based, and
- knowledge-based recommendation,
- as well as hybridization methods.
- Explaining the reasons for recommending an item
- Experimental evaluation

## Part II (Recent Research Topics)

- How to cope with efforts to attack and manipulate a recommender system from outside,
- supporting consumer decision making and
- potential persuasion strategies,
- recommendation systems in the context of the social and semantic webs, and
- the application of recommender systems to ubiquitous domains

## **Outlook**

- Part I (Basic Concepts)
  - Basic paradigms of collaborative (matrix factorization),
  - content-based, and
  - knowledge-based recommendation, (linked open data)
  - as well as hybridization methods.
  - Explaining the reasons for recommending an item
  - Experimental evaluation
  - Deep learning for recommender systems
  - Implicit user feedback
  - Practical aspects of deploying RecSys
  - supporting consumer decision making and
  - potential persuasion strategies,
  - recommendation systems in the context of the social and semantic webs, and
  - the application of recommender systems to ubiquitous (mobile) domains

#### **NSWI166 - Literature**

#### Textbooks

- Ricci, F. et al (Eds): Recommender Systems Handbook, Springer, 2011
- Jannach, D. et al (Eds): Recommender Systems: An Introduction, Cambridge University Press, 2011
- (cover "common knowledge" of that time, e.g. no deep learning, implicit feedback etc.)

#### Tutorials

- https://www.slideshare.net/balazshidasi (algorithms, deep learning)
- https://www.slideshare.net/usabart (evaluation)
- NSWI166 slides: <a href="http://ksi.mff.cuni.cz/~peska/vyuka/nswi166/">http://ksi.mff.cuni.cz/~peska/vyuka/nswi166/</a>

## Conferences / Journals / Other sources

- ACM Recommender Systems Conference (RecSys)
- User Modelling and Adaptation and Personalization (UMAP)
- USER MODELING AND USER-ADAPTED INTERACTION (UMUAI journal)

#### **NSWI166**

#### Lecture

- Tuesday 14:00 15:30 (do we need to change date?)
- Exam from theory (algorithms, model cases, etc.)

#### Seminar

- Once per 2 weeks
- Tuesday 15:40-17:10
- Practical development & evaluation of rec. algorithms
- Hands on Libraries / Tools / RecSys frameworks / Datasets
- Present a paper or a homework (e.g., implementation of some algorithm, framework extensions etc.)

## RecSys "Hello world"

- Simple non-personalized recommending algorithms
  - Popularity-based
  - Who did this, did that
- The simplest personalized recommending algorithm
  - User-based KNN
- **9**. 10.
  - Skipped (Greetings from Lima<sup>©</sup>)
- Next lecture & seminar: 16.10.
  - Why not to use User-based KNN
    - (except that we're not in 90s anymore)
  - What are better alternatives